

# ART AND PRACTICE OF PARTICIPATION (APP)

	SUNDAY (7/30)	MONDAY (7/31)	TUESDAY (8/1)	WEDNESDAY (8/2)	THURSDAY (8/3)	FRIDAY (8/4)	SATURDAY (8/5)
Morning	<b>OPENING PLANNING</b>	Getting Connected	Panel of Possibilities <i>Exploring the Edge of Our Practice</i>	<b>SITE VISITS!!</b>  WHITE RIVER NATIONAL FOREST	Discerning Our Future Destination <i>Review Site Visits</i>  <i>Reflect on Vision</i>  <i>Project Identification</i>	Designing Implementation Action Groups  Within the <b>APP STREAM</b>  And <b>ACROSS STREAMS</b>	<b>CLOSING PLANNING</b>
Afternoon		Assessing Current Reality <i>"The Wave"</i>  Sharing Success Stories	Creating Our 21 <sup>st</sup> Century Vision of Participation  Capturing Our Key Learning  <i>Using Computer Technology</i>	HOST DENVER YOUTH IN REVERSE SITE VISIT	Planning Action Projects	<b>FINAL APP STREAM GATHERING</b>	
Evening		<b>INTERGRATING: WITHIN OUR STREAM &amp; WITH OTHER STREAMS</b>					COMMUNITY PERFORMANCE

## ART AND PRACTICE OF PARTICIPATION STREAM

The Art and Practice of Participation Stream welcomes all of you to a time to deeply and collectively engage in discerning the methods, tools, and practices that ensure opportunity for participation and engagement for all.

### **Our intended outcomes are to:**

- ❑ Develop a network of supportive and collaborative partnerships
- ❑ Share and co-create cutting edge skills and knowledge that expand the boundaries of participation.
- ❑ Explore the current state of participation in the world and craft a 21<sup>st</sup> century vision of participation
- ❑ Hear about the successes and challenges of practicing participation from stories shared by a diverse group of colleagues.
- ❑ Reflect on our collective experience and values to gain new insight and deeper understanding
- ❑ Create new energy that sustains our journey as practitioners
- ❑ Experience a one day off- site immersion in a participative project
- ❑ Learn and experience the uses and potential information technology in practicing participation

### **Some highlights of our time together!**

- ☛ We'll be getting a picture of the trends in the field of participation! (Monday morning)
- ☛ A panel of speakers will break out new images for us of where we are heading. (Tuesday morning)
- ☛ We'll capture our own learnings using technology as a tool of facilitation (Tuesday afternoon)
- ☛ Action Teams! Action Projects! Joint Ventures! Collaborations! Co-creations!!

# APP Stream Summary

## Day 1

On our first day, we gathered as the Art and Practice of Participation Stream, some seventy plus people strong. Our space was replete with blue sticky walls, several floor fans (it is very hot in Denver right now) a PA system with mikes on long cables and a small group table setting.

After a short welcome, quick introductions and an opening context, we introduced ourselves in greater depth at our tables, using the Dannemiller Tyson Getting Connected exercise. This was followed by working as table groups on elements of a skit which each Stream will be performing at our Closing Celebration.

Sharing these often highly participatory skits with the whole Stream continued after lunch, and a volunteer team was constituted to pull elements together for our part of the drama at the Closing Celebration.

We then used ICA's Wave Method to look at Established, Dying, Emerging and Boundary ideas in participation and reflected on the implications of the product we had generated. To view this product, click on The Wave under Documents in this APP section of the Conference website. The afternoon concluded with us breaking into smaller groups for sharing some of our recent success stories in participation.

## **Day One of APP Stream Introductory Conversations at tables**

*How are we similar or what are some common themes in our table discussions?*

Our understanding of how to empower individuals

Our desire to make a difference

Importance of integrating participation into our daily lives

Career transitions

Assuring early and meaningful participation

The question of how to mainstream participation

The answers lie with the group and someone needs to ask the question (creative tension therein)

Desire for more methods in our toolboxes

Involved in the participation process

Moving from competition to cooperation

Apathy and poverty of imagination about what's possible in collaboration

Deep commitment to participation

Awareness among some of us of the threat of physical and public violence

Organizations educate internally

Entrepreneurship business of participation

*How can we empower those disempowered?*

*How can we introduce participatory methods while maintaining social order and respect existing social structures?*

*How can we improve power relations?*

*What are some differences among us or what different themes emerged in our conversations?*

Differences in our practices  
Different backgrounds, perspectives, cultures  
Different levels of intervention  
Different national potential for assuming challenges  
Different journeys on how we get to where we want to go  
Attitudes toward poverty and violence  
We are in different stages of life  
Different participatory processes  
Different ways we use the same tools  
Differences in scale: individuals -- dozens -- hundreds  
Variety of contexts: education, private sector, etc.

*What is the appropriate participatory method in each culture? (i.e., different countries: USA/UK/Malaysia/Japan)*

*What are the desired outcomes for our work together as a Stream this week?*

Develop the network started here  
Fellowship with others who are doing the same kind of work  
Different ways to infuse, use and evaluate participatory processes  
Move beyond crisis mentality and scare tactics  
Greater awareness of world problems  
Ways to incorporate methods in different situations  
Build shared, new image of what's the missing space and what we're all doing -- wisdom in the room  
Ways to sustain the change  
Looking for new ways to aid in making a difference  
Learning from each other -- technologies, etc.  
Sharing the different contexts for participation  
Stories -- beyond the methodological level  
Ways to use technology to increase participation and not be manipulative  
Discerning what approach for particular situations  
New energy  
Learn actual ways to incorporate participatory methods in different cross-cultural work environments

### **The Current State of facilitation – Group input on the Wave**

#### **Boundary Ideas**

- Participatory evaluation as well as planning
- Time for stories
- Beyond methods – integrating
- Concept of cheerleaders – folks who inspire new ideas
- More silent reflection time
- Growing sophistication/when to use what
- Cooperation between agencies
- Web based facilitation and collaboration
- Rewarding risk taking
- Financial transparency – link to open book management
- Shared wisdom and space – image on behalf of the whole
- Images in music
- Virtual vs. face to face

- Silence is also participation
- Recognizing multiple intelligences
- Letting go of control
- Participation as a means and an end
- Chaos/self organizing principles
- Get out of the way

### **Emerging**

- Consensus decision making
- Referendums
- Graphic recording
- Body movement
- One size does not fit all
- Open books management
- Cooperacy – participating in shaping vs. conflict – we have responsibility for shaping our circumstances rather than expecting others to do so
- Restoration of society rather than reparation of the individual
- Emergence of the disenfranchised
- Inclusion particularly those we do not want
- Increasing use of technology
- Fluid alignment of decision making structures
- Groups and organization seek and get outside support
- Process facilitation that gets results
- Dialog instead of debate
- Computer assisted facilitation (online and in person)
- Sustainability and effective implementations depends on participation
- Participatory mindset in corporate culture
- Learning communities of practice – places where people come together to learn from each other and continue to learn
- Spirituality in organizations

### **Established**

- Empowerment and permission to question
- Synergy building – individually, interpersonally,
- Facilitation competencies
- Change and risk management
- Whole brain learning
- Openness and transparency
- Partnerships and consultative relationships
- Diverse stakeholder input
- Unstructured meetings
- Asking questions and listening
- Input/consultation – someone else decides
- Expert has answers and dictates (pacific rim)
- Use of facilitators for visioning, strategic planning, problem solving

### **Dying**

- Expert has all the answers
- The leader has the answers
- Suggestion boxes
- Starting with process vs. the strategic issue
- Authoritative\ leadership – command and control
- My way my style process – inflexible

- Majority rules decision making
- Public agencies as the sole responsibilities cradle to grave
- Short term quick fix remedial trainings
- Personality tests
- Sage on the stage
- Vow of poverty for non profit community based employees
- Robert s rules of order
- Command/control organizations
- Touchy feely facilitation

### **Ten years ago**

One cycle back –  
No internet or web

### **Ten hears hence**

- More about reflection, intuition
- Things will move forward – new boundary ideas
- Youth trained in facilitation skills
- More emphasis on individuals being trained beyond their own fields
- Daily quick changes a normal part of life
- Facilitation will be more regional, broader in context
- Dying becomes boundary
- Link via internet to get case studies to support planning facilitation, etc.
- Facilitation a role played by many people, not just a profession
- Risk of losing personal contact because of impact of technology
- Organizations will be self\_facilitating
- Common facilitation skills transferable to other locations
- Real time input on how well we're doing financially that it will become background instead of a stumbling block

### **What implications does this hold for us?**

- How can we hold the value bound in facilitation as facilitation dies?
- How do we push the boundaries of facilitation?
- More public money will be spent on development of institutions rather than projects
- To make facilitation work each of us must understand how /where to apply it in the different cultures and places we live? – Cultural sensitivity
- Push the edges of participation and facilitation
- Make sure we use technology in meaningful/usable ways – not just surveying people
- Facilitation can lead to much greater equity in society
- How to keep track of different methods and keep methods relevant
- Quality and quantity of participation
- Be ready to grab the big waves
- Facilitation skills taught in schools – part of educational curriculums
- Is there a direct line of effect between participation and facilitation?
- Participation to what end?
- How can facilitation lead governments to reduce dependency on military expense?

## Success Stories

Several stream participants shared facilitation success stories in small groups. The topic covered include the following:

- Large group vs. small group facilitation
- Use of games with groups
- Participation and facilitation in disaster intervention
- AGNI - A movement for citizen participation in Mumbai
- National Center and Caucus for the Black Aged
- Participatory Public Art
- Security and health youth volunteers
- From \$130,000 debt to \$70,000 in the black in an agency in 18 months
- Post-facilitation - How to Keep It (the resolve) Alive
- Community Planning - Amalgamated Communities
- Of - By - and For the People
- One week summer camp for 13 year old boys
- NIKE Financial scoreboard and knowledge map
- Theatre for development
- Diversity Dialogues
- Marketing and publicizing ToP Workplace facilitation course
- Self-sustaining groups (economically and socially)
- Training young people in participatory methods
- Business storytelling
- Public broadcasting/DOE/Private sector partnerships in Puerto Rico

## Day 2

### Panel of Possibilities

*Sandra Harris – Colo Assets for Youth*

Masai tribe greeting: how are the children?

Response: all the children are well

Sandra reviewed the Search Institute's 40 assets for healthy child development. The document is available in English, Spanish, native American version. Principles include:

- Relationships are key – children behave as adults do – adult behavior models for children.
- How would I act differently if I had an 8 year old by my side?
- Positive youth development
- Supporting and empowering young people
- Establishing boundaries and clear expectations
- Constructive use of time
- Commitment to learning
- Developing social competencies
- Positive values
- Positive identity
- Communities value youth
- If we as adults watch how we relate to people of other cultures, kids will learn from what we do.

### *Mike Gough*

Mike gave the group an overview on Electronic meeting systems. He discussed methods and guidelines for using electronic resources.

- Multi-polling devices – questions formulated; people respond; analysis; projection on screen – helps gross functional analysis
- Keyboard systems – facilitate text entry
- Technology as a tool – should not override what is being underneath it, the meeting process – focus of ems is to enhance the process of the meeting
- Need to fit the advantages of the tool to the situation
- Think about application to typical facilitator activities
- Brainstorming
- Grouping and gathering
- Reporting out
- Requires pre-planning
- May make things go too far too fast
- Tool helps group ramp up to a point where they can get to really meaningful stuff
- Benchmark: no more than 20% of time use the tool

### *When not to use the tool*

- Not just because it's there
- Get very large input ... if you ignore it, it tends to magnify the resentment of the input provider
- Downside of not enough talking

### *Key advantages*

- Anonymity – gives voice to those who do not usually feel empowered to speak
- Speeds up the process
- Instant documentation
- Get more input and frank;/open input

### **Paula Rhodes**

Paula offered her insights into the interconnection between human rights and sustainable development. Her thesis is that you cannot get there without participation within civil society. Participation is a start but "isms" get in the way. It will be necessary to search for viable long term solutions. Individuals and groups must promote true multi-culturalism; appreciation and valuing and respecting not only our similarities and our differences, not simply eliminating the "isms."

Communication is key to everything

- Assumptions can be barriers as well as positive
- "isms" are not motivators for institutions (we are all in the same boat, we should recognize this and make changes)
- Act with "patient urgency" ; as though now is the time and there is such a thing as too late



- At the same time be patient to recognize that true change does not happen overnight
- Networking is critical – isolation is one of the major barriers to success – overcome sense that it is just me having this problem. – realizing you are not alone
- Unity in decision making processes – dm processes that promote unity – requiring all of us to dig deep into the core and try to hear others so that when you arrive at a common agreement it is based on positive factors. – Different from consensus – goal is unity and decision making
- Be intentional and constant in individuality,
- Cultivate sense of forgiveness because good will and like-mindedness is not enough – need to give permission to others not to live up to our great expectations

### *Robert Terry*

Dr. Terry spoke about the problem with phrase the “walk the talk” and defined authenticity as making the connection between the inside and outside person. Other ideas that he presented were:

- Team vs groups – clear goals specified time frame is a team – focus on group building
- What is really going on?
- In a world of radical diversity, how can you come together around shared values? Example: You work for a tobacco company – what is the core value that lets you produce something that kills people? Answer: Freedom of choice
- Core values == tied to the business/areas of interest
- Shared value – survey – things we have in common

*What business are we in as human beings? We are in the authenticity business. To deny the authenticity struggle is to affirm it. How can we keep authenticity alive over time? Use these 6 core principles:*

- Our own secret histories
- Free to express it
- Rules of engagement – justice
- Participate in the sharing
- Love – caring about somebody not trying to fix them
- Take responsibility for what we believe

**God is that which is ultimately true and real – authenticity – what is implicit is the ethics – leadership is in the business of helping authenticity express itself.**

- Use technology to advance authenticity
- Facilitators are in the authenticity business – the wisdom of leadership

### **Discussion**

(Sandra) Where is the edge in asset building in relation to participation? 500 communities are using the Search institute framework – need leaders, champions and communities to take the model and apply it in communities. Building collaborations support asset-based approach. It's a tool to enhance what is already happening in communities

(Robert) Why is knowledge and integrity switched in the matrix? Answer – knowledge is about how the world works and leads to wisdom as behavior.

(Robert) What is the difference between authenticity and congruence? Answer - 14 criteria that begin with letter c ... co-determination, consistency, convergence, centeredness, etc. all characterize authenticity ... basic question ... what criteria are you using to make sense out of life?

### **What is edge?**

Paula – there is no such thing as an issue that's never been addressed before in human relations ... what you are doing is adding on to what has been done before

Robert – believe in vision pictures, not statements; mission not about where you are going but who you are ... give a comprehensive study of who all fight with each other so they will always be on the map – trying to map the whole field of leadership to make connections

Mike – possibility of distance conferencing ... violates 20% rule of thumb .. question is what do we do with the human fragments that are missing because they are not in the room any more. How do you know if people are fully engaged?

Paula – Are there specific strategies in place to push edge – strategies are affected by appropriateness and linked to group norms. In stages of building a diverse organization, the first stage is getting the bodies into the room – what comes next is still becoming apparent. Need to manage expectations of the people who come into the room. Find some commonality that brings people together, not just one side's goal. Once you get the bodies in, communications are critical. Need to expose and challenge assumptions that can impair communication – build in opportunities to get to know each other, working on shared assumptions, teasing out the basics, recognizing that there will be assumptions and when it seems like someone doesn't share a value, check to see whether there is an assumption in operation – take a moment to identify the source of the problem, If shared values are a given. Assume that conflict in and of itself is not bad, just like criticism is not in itself bad. If you are working on diversity you will have conflict.

### **Day 3**

Site visits.

## **Day 4**

A full day for the Art and Practice of Participation Stream included:

- Reports by table of site visits from Wednesday and sharing of some stories from the day
- Discussion of the product and process of a computerized facilitation session to discern our Stream's Learnings about participation
- Bringing together of the three vision workshops from Tuesday and pushing forward the nine clusters of data by inviting nine 'teamlets' to identify and name the elements of our vision
- The Stream as a whole reviewed the work of the 'teamlets' for clarity and concreteness of our vision and after extensive discussion agreed on nine practical vision elements
- A room walkabout resulted in a list of projects and possible collaborations for each vision element
- Stream members self-selected and then wrote in small teams their selected projects which they then reported on to the Stream for clarification and feedback

After discussions with representatives of all the Streams this evening, Friday will be devoted to further work on project implementation within our Stream and in collaboration with other Streams.

## APP Stream

### Vision Workshop: What do we want to see in place in 5 years?

#### Categories Collation Chart

Millennium Connection Conference

Denver, CO, USA 1 August 2000

1 Participation Movement Influences Social Change on a Global Level	2. Socially Responsible Information Technology Supports Authentic Participation	3. Holistic Participative Techniques used for Social Change	4. Innovative Processes and Structures for Authentic Responsible Citizen Participation that Serves Diversity (Ethnic Groups, Age Groups and Gender) and Promotes Self Determination and Sustainability	5. Professional and Grassroots Access to Skill building in Facilitation and Participation	6. Sustained and Inclusive Partnerships Driven by Facilitation and Participation	7. Youth Fully Present in Participatory Leadership	8. Infrastructure to Document and Disseminate Best Practices in Facilitation	9. Towards a Culture Where the Norm is Participation for Transformation
Movement Globally Perceived as Influential	Harnessing Technology for Authentic Participation	Art as a Tool for Community Change	Serving Diversity of Humanity and Our Environment	Participation Capacity Widely Available Deeply Rooted in Society	Easily Accessible Global Facilitator Network Emphasising Collaboration And Resource Expansion	Youth Leadership In Community Development Partnerships	Free Flowing Information	Culture Of Participation - A Paradigm For Participation For Transformation
Sustainable Global Linkages	Socially Responsible Use ff Accessible Technology that Supports Participation	Widespread Holistic Participation Techniques	Innovative Standards Process for Authentic Citizen Participation	Competent Facilitators Everywhere	Personal, Professional, Organisational, Community Networks Every Where	Playful Youth Leadership	Develop And Publish Common Language And Practice	Inner Wisdom Transforms Results
			Community Self Determination	Expertise in Facilitation and Participation Approaches	Sustained Inclusive Cross Sector Collaboration		Develop And Publish Common Language And Practice	
			Inclusive True And Real Community Practice					

# The Data in Each Category

## Column 1: Participation Movement Influences Social Change on a Global Level

### Movement Globally Perceived As Influential

- ICAI strategically positioned in world order eg UNICEF
- Have allocations set aside for full participation
- Continued networks to build on face- to -face times

### Sustainable Global Linkages

- Increase global alliances and partnerships with diverse and specialist groups
- Increased participation at next conference from the global community
- Linkages, which promote participation among individuals, organisations and communities
- Facilitator interchange nations/regions ie Aust Malaysia Indonesia
- People with open minds to help their community

## Column 2: Socially Responsible Information Technology Supports Authentic Participation

### Harnessing Technology For Authentic Participation

- Increase effective use of web based collaboration
- Widespread community building through Internet and other new technologies
- Fully distributed real time financial and operational scoreboards

### Socially Responsible Use Of Accessible Technology That Supports Participation

- 3m partnership produce totally re useable easel pads
- Equal technological accessibility for schools /non profits through business participation
- New participatory programs for the hearing and seeing disabled
- Participation games online and board
- Partnerships with translators/ translation companies
- Distance conferencing electronic web based as a uniform technique
- Construct a data base with circuit discipline
- Web based video conferencing

## Column 3: Holistic Participative Techniques used for Social Change

### Art As A Tool For Community Change

- Art frequently used as a tool for community change
- Mass-scale participation in public arts projects

### Widespread Holistic Participation Techniques

- Wholistic facilitation beyond methods
- More facilitators using transformational techniques (spirit /body/mind)
- collaborate with therapy community in "Talking about work" Eugenics?
- Workplaces foster creativity health and world sustainability
- Locally based practices and philosophy of participation summer camps
- Methods from ICA ALL

## Column 4: Innovative Processes and Structures for Authentic Responsible Citizen Participation that Serves Diversity (Ethnic Groups, Age Groups and Gender) and Promotes Self Determination and Sustainability

### Serving Diversity Of Humanity And Our Environment

- Implementing gender policies in all aspects of planning

- Gifts and concerns of indigenous peoples actively included in public awareness
- Participation in service of human and environmental sustainability


### **Innovative Standards Process For Authentic Citizen Participation**

- A clear standard exists for citizen participation in our democracy
- Regular national comment workshops to influence government policies
- 500 + trainings done in Federal state etc government agencies
- Locals assuming responsibility for governance
- Working with the UN and other policy makers to facilitate consensus
- Web based participation in governance

### **Community Self Determination**

- Multi faith groups working in local projects
- Localism matters
- Greater number and depth of diversity of people involved in creating communities of their choice
- Respect for the voices of the people
- Proud multicultural communities
- Increased proactive and mutual collaboration across communities
- Facilitators circuiting to communities and groups
- All ages ( inter generational design and participation )

### **Inclusive True And Real Community Practice**


- Increased participation
- In shaping the community life
-  • Formal and informal power sharing (all levels – state area, n/hood
- Community demograph
- ics reflected in change process

### **Column 5: Professional and Grassroots Access to Skill building in Facilitation and Participation**

#### **Participation Capacity Widely Availably Deeply Rooted In Society**

- Every citizen a facilitator
- Participation is broadly practiced
- “Local” people trained in participatory methods
- Curiosity and engagement are rampant
- Women recognised as facilitation experts
- Build internal Facilitator capacity in local areas
- Young people trained as facilitators
- In school training
- Civility as a norm in homework
- Facilitation skills taught in schools

#### **Competent Facilitators Everywhere**

- Public facilitators for spontaneous action (we are coaches)
- Train facilitators at community level
- Manager/leaders employ facilitation techniques
-  • (facilitator)
- 1500 people in Sonora have taken TOP courses

#### **Expertise In Facilitation And Participation Approaches**

- Proficiency in integrative competencies of facilitation

- Multi approaches to participatory methods
- Localised cross – discipline networking

## **Column 6: Sustained and Inclusive Partnerships Driven by Facilitation and Participation**

### **Easily Accessible Global Facilitator Network Emphasising Collaboration And Resource Expansion**

- Regional continental networks forums of organised Facilitator teams
- Extend network of facilitators
- Facilitator exchange program network in place (structural /accessible)
- International network of host homes for “participation” travellers “
- Participation facilitation tradition exchange program
- Distributed team projects
- (multi-cultural, multi-location
- Electronic learning partnerships
- “participation Pals” (aka pen pals”

### **Personal, Professional, Organisational, Community Networks Every Where**

- National networks of facilitators
- Online chat page of international educators in different universities around the world
- Increased utilisation of variety of approaches systems and processes to deliver on purpose
- University of human communication
- Programs in which different universities host an international students conference annually
- Networking (Facilitator support group) mentoring/learning debriefing brainstorming
- Sub regional conferences of practitioners of participatory approaches
- Collection of methodologies from different entities

### **Sustained Inclusive Cross Sector Collaboration**

- Cross sector collaboration
- Regular facilitated convening of inclusive cross-section on civic, political and economic concerns
- Corporations support employee volunteer service
- Move participation to new arenas eg cross organisations and business
- Partnerships multi sector
- Quarterly science educator peer exchange
- Balance knowing when to bring in special expertise and valuing personal wisdom
- 

## **Column 7: Youth Fully Present in Participatory Leadership**

### **Youth Leadership In Community Development Partnerships**

- Youth (USA – Mex) binational organisation on the border
- Youth facilitative leadership network activated globally
- Security , health and youth community development
- Formal agreement with ICA friendship bridges agency
- No hungry children

### **Playful Youth Leadership**

- Multiple participative events for youth
- Diversity (inc kids too) in design of participation
- Play stimulates participation in which builds relationships and communities
- Active participation that builds caring and sharing of young people
- International youth exchange programs

## Column 8: Infrastructure to Document and Disseminate Best Practices in Facilitation

### Free Flowing Information

- Regular publication of events and programs
- Database on participation methods and tools
- Evaluation frameworks shared on the Internet
- Case study results based on evaluation shared
- Database of definitions and indicators of participation

### Established International Participation Skills Curricula

- Methodology for continuing professional education by participation
- Communicate methods improvement
- Participation/facilitation as a college curriculum
- APP A subject of the MBA
- United world college offers YFL in curricular
- Interactive learning practices in schools and workplace
- Methods, manuals to address gender issues within participation
- Facilitation taught to teachers who teach to kids

### Develop And Publish Common Language And Practice

- Basic rules of procedures for unanimity published
- Handbooks on participation approaches published and publicity available
- Participation “rules of order”
- Common language in the field for the existence of collective organisms
- Strategic research and reflection ie field of participation

## Column 9: Towards a Culture Where the Norm is Participation for Transformation

### Culture Of Participation - A Paradigm For Participation For Transformation

- Participatory business meetings “CEO”
- Partnerships for participation across local institutions
- 4<sup>th</sup> sector is powerful
- Governmental agencies incorporated participation as bottom line for consultation
- Participation driven by desire to learn (not just influence)
- Participation the base for all sustainable processes
- Participative group-decisioning is common in organisations

### Inner Wisdom Transforms Results

- Combining and engaging all voices to unleash inner wisdom of the whole
- Focus on results
- Moving from consultative to responding to local needs
- The whole seen to have its own life/history/vision and mirrors shadow of individuals
- Quantity and quality indicators of change developed



<b>Area:</b>	Sustained and Inclusive Partnerships Driven by Facilitation and Participation
<b>Name:</b>	<b>South/North America, Asia, Pacific, Africa, etc. Regional Networks</b>
<b>Purpose:</b>	International collaboration and networking
<b>Outcome:</b>	Regional fundraising; Regional ITOP(TOT); Local summits and conferences; Support to new organisations
<b>Benefits:</b>	Sustainable and quality service delivery at regional level

<b>Area:</b>	Towards a Culture Where the Norm is Participation for Transformation
<b>Name:</b>	<b>Global – local connection exploring the alliance</b>
<b>Purpose:</b>	Link with info-base of civic world alliance
<b>Outcome:</b>	Increased awareness of opportunities and funding imaginal connection with movement beyond our personal efforts
<b>Benefits:</b>	1000 individual non hierarchal linkages

<b>Area:</b>	Towards a Culture Where the Norm is Participation for Transformation
<b>Name:</b>	<b>Indicators Of A Participatory Organisation</b>
<b>Purpose:</b>	Create and promote an evaluation measure/standard or code of ethics for what makes an organisation or institution participatory
<b>Outcome:</b>	Draft of the “40” indicators of a participatory organisation
<b>Benefits:</b>	Common language, standards to help organisations implement participatory processes

<b>Area:</b>	Youth Fully Present in Participatory Leadership
<b>Name:</b>	<b>International Youth Leadership Development Conference</b>
<b>Purpose:</b>	To bring youth from around the world together to share experience and models positive participatory leadership
<b>Outcome:</b>	International network of youths More youth participation in the field of participation
<b>Benefits:</b>	Establish new relationship among participants Improved awareness among youth about importance of participatory leadership

<b>Area:</b>	Youth Fully Present in Participatory Leadership
<b>Name:</b>	<b>Badges in Participatory Leadership</b>
<b>Purpose:</b>	To reward youth for training in participatory leadership methods
<b>Outcome:</b>	Approval of organisation to begin badge process
<b>Benefits:</b>	Increase participation skills capacities in community increased participation in life of the community

<b>Area:</b>	Youth Fully Present in Participatory Leadership
<b>Name:</b>	<b>Youth led pre conference offerings at IAF May 2001 (Minneapolis) designed and led by YFL program graduates – Twin cities and 4 other locations.</b>
<b>Purpose:</b>	Advance and publicise youth's role in participatory leadership
<b>Outcome:</b>	24 youth facilitators leading sessions' 300 adults impacted by their workshops
<b>Benefits:</b>	International requests for YFC training The culture of the IAF is changed Dramatic increase of youth in participatory leadership structures

### APP - Project Proposals Day 4

These projects were proposed by the whole group and used for cross stream dialogue and final project development

<b>Area:</b>	Holistic Participative Techniques used for Social Change
<b>Name:</b>	<b>Document Holistic Participative Techniques used for Social Change</b>
<b>Purpose:</b>	create a project/s to increase use of wholistic participative techniques for social change
<b>Outcome:</b>	One (1) collaborative project within a year
<b>Benefits:</b>	Working together with people who are using the Arts in community development; Test out spirituality techniques (spirit methods) in relation to social change

<b>Area:</b>	Holistic Participative Techniques used for Social Change
<b>Name:</b>	<b>International Participative Holistic Training Calendar</b>
<b>Purpose:</b>	To inform practitioners of the range of available training opportunities
<b>Outcome:</b>	Web-based training calendar and feedback by E-mail from attendees and trainers
<b>Benefits:</b>	More people in our field exposed to new tools; Personal growth for practitioners

<b>Area:</b>	Infrastructure to Document and Disseminate Best Practices in Facilitation
<b>Name:</b>	<b>The Seminal Source</b>
<b>Purpose:</b>	Strengthen capacity to access the best available resources in facilitation
<b>Outcome:</b>	Online learning community w/ web resource links, forums, chat, user resource evaluation
<b>Benefits:</b>	informed recommendation on nature of the infrastructure & what the next steps should be

<b>Area:</b>	Innovative Processes and Structures for Authentic Responsible Citizen Participation that Serves Diversity (Ethnic Groups, Age Groups and Gender) and Promotes Self Determination and Sustainability
<b>Name:</b>	<b>Connecting and Sharing Successes from Sustainable Community Development</b>
<b>Purpose:</b>	Enable the critical success factors/breakthroughs for broader application and adaptation
<b>Outcome:</b>	Each success multiplies many times regionally and globally
<b>Benefits:</b>	We leverage successes without reinventing the wheel; We foster simultaneous proliferation

<b>Area:</b>	Innovative Processes and Structures for Authentic Responsible Citizen Participation that Serves Diversity (Ethnic Groups, Age Groups and Gender) and Promotes Self Determination and Sustainability
<b>Name:</b>	<b>Creating and Promoting Models for Responsible Citizen Participation</b>
<b>Purpose:</b>	Broaden people's sense of their possibilities thereby increase participation in government
<b>Outcome:</b>	People clarify what it means to participate authentically/responsibly in their own governance
<b>Benefits:</b>	Governance of, by and for the people serving the needs of more people; People taking ownership of their own actions and results; Solutions created are more sustainable and in everyone's interest

<b>Area:</b>	Professional and Grassroots Access to Skill building in Facilitation and Participation
<b>Name:</b>	<b>Participation/Facilitation Skill building in Schools</b>
<b>Purpose:</b>	To create culture of participation in schools, by including in curriculum, practising it y teachers and administrators and encourage children and youth to use participatory methods and experience
<b>Outcome:</b>	Kids grow up empowered to be effective in groups Suggestion boxes not the only input Staff student council, etc meetings by consensus Kids learns more Pilot curricula reflect best practice in participation
<b>Benefits:</b>	Professional and Grassroots Access to Skill building in Facilitation and Participation

# **The Current State of facilitation**

## **Group input on the Wave**

### **Boundary Ideas**

Participatory evaluation as well as planning

Time for stories

Beyond methods – integrating

Concept of cheerleaders – folks who inspire new ideas

More silent reflection time

Growing sophistication/when to use what

Cooperation between agencies

Web based facilitation and collaboration

Rewarding risk taking

Financial transparency – link to open book management

Shared wisdom and space – image on behalf of the whole

Images in music

Virtual vs. face to face

Silence is also participation

Recognizing multiple intelligences

Letting go of control

Participation as a means and an end

Chaos/self organizing principles

Get out of the way

### **Emerging**

Consensus decision-making

Referendums

Graphic recording

Body movement

One size does not fit all

Open books management

Cooperacy – participating in shaping vs. conflict – we have responsibility for shaping our circumstances rather than expecting others to do so

Restoration of society rather than reparation of the individual

Emergence of the disenfranchised

Inclusion particularly those d we not want

Increasing use of technology

Fluid alignment of decision-making structures

Groups and organization seek and get outside support

Process facilitation that gets results

Dialog instead of debate

Computer assisted facilitation (online and in person)

Sustainability and effective implementations depends on participation

Participatory mindset in corporate culture

Learning communities of practice – places where people come together to learn from each other and continue to learn

Spirituality in organizations

## **Established**

Empowerment and permission to question  
Synergy building – individually & interpersonally,  
Facilitation competencies  
Change and risk management  
Whole brain learning  
Openness and transparency  
Partnerships and consultative relationships  
Diverse stakeholder input  
Unstructured meetings  
Asking questions and listening  
Input/consultation – someone else decides  
Expert has answers and dictates (pacific rim)  
Use of facilitators for visioning, strategic planning,  
problem solving

## **Dying**

Expert has all the answers  
The leader has the answers; Sage on the stage  
Suggestion boxes  
Starting with process vs. the strategic issue  
Authoritative leadership – command and control  
My way my style process – inflexible  
Majority rules decision-making  
Public agencies as responsible cradle to grave  
Short-term quick fix remedial trainings  
Personality tests  
Poverty vow for non-profit commty-based employees  
Robert s rules of order  
Command/control organizations  
Touchy feely facilitation

## **Ten years ago**

One cycle back –  
No Internet or web

## **Ten Years hence**

More about reflection, intuition  
Things will move forward – new boundary ideas  
Youth trained in facilitation skills  
More emphasis on individuals being trained beyond  
their own fields  
Daily quick changes a normal part of life  
Facilitation will be more regional, broader in context  
Dying becomes boundary  
Link via Internet to get case studies that support  
planning facilitation, etc.  
Facilitation a role played by many people, not just a  
profession  
Risk of losing personal contact because of impact of  
technology  
Organizations will be self-facilitating  
Common facilitation skills transferable to other  
locations  
Real time input on how well we're doing financially  
that it will become background instead of a stumbling  
block

## **What implications does this hold for us?**

How can we hold the value bound in facilitation as facilitation dies?

More public money will be spent on development of institutions rather than projects

TO make facilitation work each of us must understand how /where to apply it in the different cultures and places we live? – Cultural sensitivity

Push the edges of participation and facilitation

Make sure we use technology in meaningful/usable ways – not just surveying people

Facilitation can lead to much greater equity in society

How to keep track of different methods and keep methods relevant

Quality and quantity of participation

Be ready to grab the big waves

Facilitation skills taught in schools – part of educational curriculums

Is there a direct line of effect between participation and facilitation?

Participation to what end?

How can facilitation lead governments to reduce dependency on military expense?

## APP Stream Report

### Closing Reflections

#### Topics Covered

Learnings  
Networks established  
Engaging youth in issues  
Emerging environmental concerns  
Proud moments  
Success Stories  
Electronic facilitation

#### Breakthroughs and Challenges

Keeping the distinction between participation and facilitation  
Keeping it applicable to global  
Expanding my partners  
Summit or a training  
Shifted image from facilitated decision making as a local phenomenon to facilitation as a global strategy  
Fac as evoking and enabling authenticity

#### Conclusions on the Stream and the whole

How do we position facilitating participation as the norm in society  
Refined our communications network  
We are part of a participation movement  
Importance of passing it on to the next generation

#### Questions the stream is left with

Participation to what end  
**What are the values that hold us together**  
**What is our responsibility**  
**How do we begin to facilitate on global issues**  
**What gifts can this group provide on global issues**  
**How to have facilitationless participation. The role is resident in the field**

#### Next Steps

#### Master Image

Hanging ten on the wave  
Commons  
Precocious 5 years old getting ready for first day at school  
Acting with patient urgency  
Web connections, fragile small sticky, big, looks grey sparkles like diamonds in rain  
A net of technology

## E-Participation Exposure

The APP Stream arranged a demonstration of electronic facilitation and participation using Dream Team Technology. This took place in the Computer Lab at the University of Denver for a 2 ½ hour time slot. The 70 plus participants grouped around 27 computers and a large screen at the front of the room showed what was on our monitors.

Dream Team Technologies adapted their process in collaboration with APP Stream leadership to facilitate this session. The exercise was to demonstrate one example of an E-technology application.

The exercise used the question of learnings about participation as the catalyst to generate ideas. The process involved the following steps:

1. Listing of learnings – Individuals wrote down the learnings about participation that they have experienced in the last 6 months. Groups of 3 people then chose 10 top learnings and entered them into the computer.
2. Identify categories – The group read all 270 learnings or pieces of data aloud. The group then brainstormed categories of learnings on a flipchart. The operator entered the categories into the computer system.
3. Group learnings into categories – In this step, groups of 3 people worked with different parts of the list to organize the 270 learnings into categories. Each group moved the learnings assigned to them into the category of their choice. The categorized list was then printed out and distributed to the group.
4. Summary of Each Category – Small groups were assigned one category and the associated learnings and drafted a short paragraph to describe the data.

## Reflections of the Experience

*I was impressed by the speed of generating the data – We generated 270 items in 7 minutes!!!*

*I liked working in groups of three around the computer."*

*It was exciting to see the group's entire list appear on the big screen.*

*Hearing all the 270 pieces read out loud made a real impression on me.*

*This is the FIRST time I have touched a keyboard and I am scared!*

*We didn't allow enough time to do the categories comprehensively.*

*Too many time restraints to adequately classify the categories.*

*There was no discussion of the categories.*

*This was a great experience but this technology has a ways to go.*

*This is the first time I have used technology this way and it has given me new ideas.*

### Future Actions

**Understand Available Technologies --** To explore and identify available and emerging electronic facilitation and participation technologies, we will initiate a list of technologies on the website and invite others to explore and evaluate these and others they discover.

**The Learning Database –** The list generated by the APP stream will be transferred to ICA Canada. Other organizations and individuals will be invited to add learnings to this list. This then will be fine-tuned and recategorized. This invitation will both amplify our data base on learnings and give others an opportunity to experience the process.



### Links suggested by APP Stream Participants

Name	Link
Institute of Cultural Affairs USA	<a href="http://www.ica-usa.org">http://www.ica-usa.org</a>
Institute of Cultural Affairs: International	<a href="http://www.icaworld.org">http://www.icaworld.org</a>
International Association of Facilitators	<a href="http://www.IAF-WORLD.org">http://www.IAF-WORLD.org</a>
Institute of Cultural Affairs UK	<a href="http://www.ica-uk.org.uk">http://www.ica-uk.org.uk</a>
Institute of Cultural Affairs Canada	<a href="http://www.icacan.ca">http://www.icacan.ca</a>
International Association for Public Participation	<a href="http://www.iap2.org">http://www.iap2.org</a>
	<a href="http://www.L2000.com">http://www.L2000.com</a>
	<a href="http://www.AMAUTA.ORG">http://www.AMAUTA.ORG</a>
	<a href="http://www.mnfacilitators.org">http://www.mnfacilitators.org</a>
	<a href="http://www.dannemillertyson.com">http://www.dannemillertyson.com</a>
	<a href="http://www.bizstorytellers.org">http://www.bizstorytellers.org</a>
Unfolding Futures	<a href="http://www.ozemail.com.au/~unfolfut">http://www.ozemail.com.au/~unfolfut</a>
Institute of Cultural Affairs	<a href="http://www.ozemail.com.au/~jago">http://www.ozemail.com.au/~jago</a>
	<a href="http://www.ecircles.com">http://www.ecircles.com</a>
	<a href="http://www.egroups.com">http://www.egroups.com</a>
	<a href="http://www.delphi.com">http://www.delphi.com</a>
	<a href="http://www.teamwave.com">http://www.teamwave.com</a>
	<a href="http://www.gdss.com">http://www.gdss.com</a>
	<a href="http://www.ventana.com">http://www.ventana.com</a>
	<a href="http://www.hotoffice.com">http://www.hotoffice.com</a>
	<a href="http://www.sametime.com">http://www.sametime.com</a>
	<a href="http://www.erom.com">http://www.erom.com</a>
	<a href="http://www.involv.com">http://www.involv.com</a>
	<a href="http://www.placeware.com">http://www.placeware.com</a>
	<a href="http://www.microsoft/netmeeting">http://www.microsoft/netmeeting</a>
	<a href="http://www.intranet.com">http://www.intranet.com</a>
	<a href="http://www.quickplace.com">http://www.quickplace.com</a>
	<a href="http://www.teamroom.com">http://www.teamroom.com</a>
	<a href="http://www.communitytoolbox.com">http://www.communitytoolbox.com</a>
	<a href="http://www.netage.com">http://www.netage.com</a>
Civics	<a href="http://www.civics.org">http://www.civics.org</a>
	<a href="http://www.">http://www.</a>
	<a href="http://www.">http://www.</a>

## SUMMARY OF THURSDAY, AUGUST 3, 2000 FOR ART AND PRACTICE OF PARTICIPATION

A full day for the Art and Practice of Participation Stream included:

- Reports by table of site visits from Wednesday and sharing of some stories from the day
- Discussion of the product and process of a computerized facilitation session to discern our Stream's Learnings about participation
- Bringing together of the three vision workshops from Tuesday and pushing forward the nine clusters of data by inviting nine 'teamlets' to identify and name the elements of our vision
- The Stream as a whole reviewed the work of the 'teamlets' for clarity and concreteness of our vision and after extensive discussion agreed on nine practical vision elements
- A room walkabout resulted in a list of projects and possible collaborations for each vision element
- Stream members self-selected and then wrote in small teams their selected projects which they then reported on to the Stream for clarification and feedback

After discussions with representatives of all the Streams this evening, Friday will be devoted to further work on project implementation within our Stream and in collaboration with other Streams.

**APP Stream**  
**Friday Selected Ongoing Projects**

**Project One: Resource Scan (aka Seminal Source)**

**Possible Action Steps:**

1. Invite all APP Stream participants (whole conference?) to a web-based learning/collaboration site
2. Collect from participants
  - A. Names of organizations who might be doing this already
  - B. Educational institutions with related programs
3. Contact A. & B. above to determine/explore common interests
4. Informed by/depending on results of #3
  - A. Collect from participants
    - 1) Web & electronic & print resources
    - 2) User assessment/evaluation of the resources
  - B. Discuss on-line among participants
    - 1) What an infrastructure could be
    - 2) What next steps should be

**Project Two: InterAssociation Task Force**

An interassociation task force has been formed by leaders of the ICA, IAF, IAP2 and other similar participation promoting groups, to explore ways to create and grow better inter-institutional partnerships. A listserv will be created next week as a platform for these discussions.

On our first day, we gathered as the Art and Practice of Participation Stream, some seventy plus people strong. Our space was replete with blue sticky walls, several floor fans (it is very hot in Denver right now) a PA system with mikes on long cables and a small group table setting.

After a short welcome, quick introductions and an opening context, we introduced ourselves in greater depth at our tables, using the Dannemiller Tyson Getting Connected exercise. This was followed by working as table groups on elements of a skit which each Stream will be performing at our Closing Celebration.

Sharing these often highly participatory skits with the whole Stream continued after lunch, and a volunteer team was constituted to pull elements together for our part of the drama at the Closing Celebration.

We then used ICA's Wave Method to look at Established, Dying, Emerging and Boundary ideas in participation and reflected on the implications of the product we had generated. To view this product, click on The Wave under Documents in this APP section of the Conference website. The afternoon concluded with us breaking into smaller groups for sharing some of our recent success stories in participation.

Millennium Connection

# ART AND PRACTICE OF PARTICIPATION

## Stream Partner Profiles



### **DANNEMILLER TYSON & ASSOCIATES (DTA)**

DTA is a virtual company presently composed of 11 senior consultants. Kathie Dannemiller and the late Chuck Tyson started the company in 1981 when they were working on change processes with Ford Motor Company. DTA invented a whole system change process called Whole-Scale™ Change. The Whole-Scale™ methodology incorporates and builds on previous approaches developed by DTA including Real Time Strategic Change and Real Time Work Design™.

### **DTA Representatives**

- Sylvia James
- Lorri Johnson

Special Thanks To:

Allen Gates and Leigh Hennen

### **IAF Representative**

- Sunny Walker

Special Thanks To:

Chris Larson Renquist

### **INTERNATIONAL ASSOCIATION OF FACILITATORS (IAF)**

Founded in 1994, the IAF emerged from a group of professionals who recognized facilitation as rapidly growing profession, taking its unique place alongside consulting and training. The IAF is a membership organization, with over 1,000 members in over 20 countries. The mission of the IAF is to promote, support and advance the art and practice of professional facilitation through methods exchange, professional growth, practical research, collegial networking and support

## **INTERNATIONAL ASSOCIATION FOR PUBLIC PARTICIPATION (IAP2)**

The International Association for Public Participation was founded in 1990 to advance the practice of participation. IAP2 is an association of members who seek to promote and improve the practice of public participation in relation to individuals, governments, institutions, and other entities that affect public interest in nations throughout the world. IAP2 is made up of a diverse and growing group of people who design, implement, use, and participate in public participation processes.

### **IAP2 Representative**

- Dr. Martha A. Rozelle

### **Special Thanks To:**

DeAnne Butterfield  
Laverne Kyriss  
Philancy Comeau

# **Stream Partner Profiles**

### **ToP Trainer Network Representative**

- Michael Gough
- Lynette Jones

### **TOP ® TRAINER NETWORK**

The ToP® Trainer Network is a community of professionals committed to promoting and transferring Technology of Participation programs and methods. The Technology of Participation® encompasses unique tools and methods for facilitating groups. Members of the ToP® Trainer Network work to integrate participation into organizations and communities, meet annual with other ToP® trainers/facilitators for continuous learning and peer exchange, and engage in research and development of new ToP® curriculum.

**THANK YOU TO OUR VOLUNTEERS**

**WITHOUT YOU WE WOULD BE MISSING VERY  
SPECIAL INGREDIENTS**

Sherry Auer  
Bill Brackett  
Beverly Callant  
Dwala Ferrell  
Jennifer Fleming  
Jerald Gomani  
Ken Hatcliff  
Amy Horn  
Laura Hsu  
Marty Karnopp  
Karen Kerksick  
Norm Lindblad  
Kate Lutz  
Elizabeth La Brash  
Houston Markley  
Brandi Matthews  
Bill Murray  
Richard Parsons  
Betty Pesek  
Jean Smith  
Pat Vestal  
Jean Wallis  
Betty Weber  
Richard Wells  
Allen Gates

Karen Bueno  
Jim Chaput  
Tatyana Chazhuik  
Karen Fain  
Susan Gilbert  
Judy Howard  
Donna Herrick  
Sarah Kick  
Pam Lalis  
Jean Hatcliff  
Judy Lindblad  
Brook Lombard  
Jean Long  
Lee LaBrash  
Sonia Pasquara  
Sarah Mullaney  
Jon Slotta  
Bob Sample  
Sherry Sargent  
Clarence Snelling  
Katherine Vineyard  
Mike Watts  
Julia Zhang  
Steve Smith  
David Washington

David Dunn  
Don Elliott  
Ken Grimes  
Chris Hawkinson  
Sheila Kelly  
Markus Meyer  
Paul Noah  
Ruth Reames  
Louise Singleton  
John Singleton  
Jim Slotta  
Oliveann Slotta  
Colleen Smith  
Kathryn Smith  
Sharon Spector  
Martha Lee Sugg  
Lee Sugg  
Kay Townley  
Sunny Walker  
Catherine Welch  
Terry Wright  
Ruthe Yost  
George Yost  
Betsy Fox  
Lucille Johnson

Sharon Westmoreland, Westmoreland Enterprises, Inc.  
Ellen Drew, Partnership Institute  
Suzanne Snider, Natural Destinations

## **CONTRIBUTING ORGANIZATIONS**

Bernard Van Leer Foundation		The Netherlands
Center for Ecozoic Studies		Raleigh, NC
Chicago Community Trust		Chicago, IL
Colorado Trust		Denver, CO
Ford Foundations		
Andean Region and Southern Chile		
Middle East and North Africa		
Philippines		
Russia and Eastern Europe		
Gill Foundation		Denver, CO
Greensboro Beautiful, Inc.		Greensboro, NC
Jubilee Community Church		Chicago, IL
The Institute of Cultural Affairs -		
Australia		
Chicago – Fifth City		
Cincinnati		
Denver		
India		
Intelligent Technologies, Inc.		Greensboro, NC
Inter-American Foundation		Washington, DC
Jacobs Center for Nonprofit Innovation		San Diego, CA
Ruth T. Jinks Foundation		Colquitt, GA
Jubilee Community Church		Chicago, IL
New Castle Capital Management, Inc		Toronto, ON
New Road Map Foundation		Seattle, WA
PFG Platinum Mortgage		Denver, CO
Rosanne Delisi Trust		Cincinnati
Kanbay Resources		Chicago, IL
McCormick Tribune Foundation		Chicago, IL
National 4-H Council		Washington, DC
St. John Associates		Bloomington, IN
The Scientific and Cultural Facilities District Denver Tier III		Denver, CO
Trull Foundation		Dallas, TX
USAID		
Western States Arts Federation WESTAF		Denver, CO
Women in Community Service		Alexandria, VA
Dream Team Technologies, LLC	Technology Sponsor	Denver, CO



## INDIVIDUAL CONTRIBUTORS

Carl and Judi Adams  
Robert and Shelia Adsit  
Rosemary Albright  
Barbara and Bill Alerding  
Jan Allen  
Ann and Jay Antenen  
Ruth Archibald  
James Armour  
St. John Associates  
Linda Atha  
Patricia Avery  
Audrey and Joe Ayres  
Jack and Louise Ballard  
Evelyn Barber  
Ann and Harold Barrett, Jr.  
Eleanor Bartholomew  
Robert and Thelma Battershell  
Alice and Jim Baumbach  
Nancy Bean  
William Benson  
Holly Benson  
Anthony and Hilde Betonte  
Annette and William Bingham  
Marilyn Brewster  
Mary Kay Brooks  
Beth Burnett  
Ray and Sheryl Nordin Caruso  
Elaine and James Chaney  
Judith Charlick  
Susan Christesson  
Devin and Marilyn Clark  
Jesse and Mollie Clements  
John and Lynda Cock  
Mary Coggeshall  
Kathryn Cole  
Ed Cole  
Tiffany Crabtree  
Forrest Craver  
Wenda Davis  
Kathie de Nobriga  
Katheigh Degan  
Meg Denman  
Jan Donaldson

Vista, CA  
Indianapolis, IN  
Chicago, IL  
Indianapolis, IN  
Menlo Park, CA  
Hamilton, OH  
San Francisco, CA  
Cincinnati, OH  
Bloomington, IN  
Olathe, KS  
Prairie Village, KS  
Naperville, IL  
Fallston, MD  
Surprise, AZ  
Atlanta, GA  
Leawood, KS  
Columbus, OH  
Appleton, WI  
Overland Park, KS  
Eau Claire, WI  
Kansas City, MO  
White River, AZ  
Raleigh, NC  
Prairie Village, KS  
Kansas City, MO  
Kansas City, MO  
Columbus, OH  
Kennesaw, GA  
Cleveland Heights, OH  
Kansas City, MO  
Chicago, IL  
Indianapolis, IN  
Greensboro, NC  
Basking Ridge, NJ  
Lake Forest, IL  
Sacramento, CA  
Kansas City, MO  
Reston, VA  
Leawood, KS  
Atlanta, GA  
Kansas City, MO  
Waukesha, WI  
Kansas City, MO

Gladys Dood  
Jennell and Mark Dove  
Debra Drown  
Burna and David Dunn  
Betty Dyson  
Lorrie Eagles  
Donald Elliott  
Paul and Rhoda Ertel  
Dwala Ferrell  
Maggie Finefrock  
Fourth Wednesday Study Group  
Dianne Francis  
Rose Fulton  
John Gee  
Pamela Geer  
Anita and John Gibson  
Ken and Ruth Gilbert  
Jack and Judy Gilles  
Tamara Goode  
Stephanie Graham  
Herman Greene  
Myra Griffin  
Beret Griffith  
Dorothy Hackman  
Mary Hahn  
Carol Hallquist  
Linda and Milan Hamilton  
Judith Harvey  
Mary Lou Hathaway  
Christine Hawkinson  
Karl Hess  
Carl and Judith Hickey  
Joann and John Hoadley  
Dick and Ellen Howie  
Lela Jahn  
Don and Marileen Johnson  
Larry Jones  
Heidi and John Kolbe  
Cheryl Kartes  
Mary Molly Kurtz  
Gail Lauck Kurtz  
Lee and Liz LaBrash  
Larry Lakin  
Carl and Ruth Larsen  
Jan Latham  
John Lawton

Cincinnati, OH  
Columbus, OH  
Chicago, IL  
Denver, CO  
St. Paul, MN  
Kansas City, MO  
Denver, CO  
Raytown, MO  
Richmond, VA  
Kansas City, MO  
Lenexa, KS  
Indianapolis, IN  
Kansas City, MO  
Kirbyville, TX  
Overland Park, KS  
Indianapolis, IN  
Champaign, IL  
Bombay, India  
Damden, MO  
Leawood, KS  
Chapel Hill, NC  
Cincinnati, OH  
San Carlos, CA  
Sheridan, WY  
Independence, MO  
Kansas City, MO  
Redlands, CA  
Seaford, NY  
Kansas City, MO  
Denver, CO  
Shaker Heights, OH  
Monkton, MD  
Indianapolis, IN  
Altamont, NY  
San Francisco, CA  
Oceanside, CA  
Cincinnati, OH  
Sacramento, CA  
Minneapolis, MN  
Chicago, IL  
Athens, GA  
Denver, CO  
Salina, KS  
Ft. Lupton, CO  
Menlo Park, CA  
Caracas, Venezuela

Louis and Julia Leon  
Elizabeth Levine  
Angelo John Lewis  
Judy and Norm Lindblad  
Jean Long  
Myron Lowe  
Arvina Lumley  
Katherine Lutz  
Robert Maganuco  
Letty Lynn Maloney  
Houston Markley  
Esther Markus  
Elizabeth Matteson  
Nanette Maxwell  
Maria McGuire

Kathleen McLeod  
Barbara Michaels  
Carroll Michaels  
Pat and Glenn Miller  
Karen Mitchel  
Donald and Mary Warren Moffett  
Dori Moore  
Doris and Scott Morris  
Sally and Kermit Myers  
Paul Noah  
Genevieve O'Laughlin  
George and Keith Packard  
David Patterson  
Betty Pesek  
Sandy Powell  
Ruth Reames  
Jo Beth Rees  
Harold Rex and Nancy Brown  
Robbin Reynolds  
Nyta Lynn Richardson  
Beth Rieke  
Steven Rose  
Pamela Sall  
Blaze and Roseanne Sands  
Don Schierling  
Susan Schmelzer  
Barbara Schriever  
Barbara Schwartz  
Barbara Shaw  
Jacqueline Sherman

Decatur, GA  
Atlanta, GA  
Lambertville, NJ  
Cincinnati, OH  
Denver, CO  
Burnsville, MN  
Olathe, KS  
Denver, CO  
Chicago, IL  
Eulesa, TX  
Colorado Springs, CO  
Kansas City, MO  
Kansas City, MO  
Shawnee Mission, KS  
Wentworthville, NSW,  
Australia  
San Diego, CA  
Menlo Park, CA  
Leawood, KS  
South Fork, CO  
Balton, MO  
Siasconset, MA  
Kansas City, MO  
Tucson, AZ  
Wilmette, IL  
La Junta, CA  
Kansas City, MO  
Chicago, IL  
Toronto, ON Canada  
Chicago, IL  
Miami, FL  
Denver, CO  
Kansas City, MO  
Fairlawn, OH  
Prairie Village, KS  
Atlanta, GA  
Overland Park, KS  
Seattle, WA  
Chicago, IL  
Houston, TX  
Denver, CO  
Kansas City, MO  
Orient, NY  
Louisville, KY  
Phoenix, AZ  
Atlanta, GA

John and Louise Singleton  
 Jim and Olive Ann Slotta  
 Mary Smith  
 Arthur and Jean Smith  
 Jane Stallman  
 Carlton and Elinor Stock  
 Elaine and Nelson Stover  
 Lee and Martha Lee Sugg  
 Edwin and Margaret Taylor  
 Charlotte Anne Tenney  
 Henrietta Thomas  
 Rosanna Thompson  
 Arthur and Linda Tippit  
 Florence Tunison  
 Abe and Janice Ulanagca  
 Cynthia van Roden  
 Dick and Marion Vittitow  
 Michael and Nancy Vosler  
 Diane Walker  
 Susan Wallen  
 Maxine Washington  
 John Webster  
 Catherine and Mark Welch  
 Susan White  
 Jim and Judy Wiegel  
 Aileen Wieland  
 G.G. Wilcox  
 K.B. Winteroud  
 David and Penny Winton  
 Carmen Witte-Tietz  
 Terry Wright  
 George and Ruth Yost  
 Dallas and Donna Ziegenhorn

Denver, CO  
 Denver, CO  
 Riverside, CA  
 Denver, CO  
 Sunnyvale, CA  
 Dellwood, MO  
 Greensboro, NC  
 Boulder, CO  
 Indianapolis, IN  
 San Diego, CA  
 Basking Ridge, NJ  
 Lenexa, KS  
 Lawrenceville, GA  
 Garfield Heights, OH  
 Vestal, NY  
 Kansas City, MO  
 Santa Cruz, CA  
 St. Louis, MO  
 Chicago, IL  
 St. Paul, MN  
 Chicago, IL  
 W. Lafayette, IN  
 Denver, CO  
 Kansas City, MO  
 Tolleson, AZ  
 Atlanta, GA  
 North Bradford, CT  
 Kansas City, MO  
 Minneapolis, MN  
 Lenexa, KS  
 Denver, CO  
 Denver, CO  
 Kansas City, MO

## IN KIND CONTRIBUTIONS

Enterprise Rent-A-Car  
 New Belgium Brewery  
 Providers Resource Closing House  
 Qubit  
 Weaver Publications, Inc  
 3M

Denver, CO  
 Fort Collins, CO  
 Denver, CO  
 Lakewood, CO  
 Denver, CO